

Case Study: BI Reporting Solution for Cigna

About the Client: Cigna

Cigna is a Philadelphia-based insurance company, the oldest stock insurance company in the United States.

Client Situation

Business at Cigna needed to access data residing in various repositories through the use of a common BI platform. Cigna evaluated various BI tools and decided to use Cognos. Cognos then sub-contracted its deployment work to CS Solutions. The goal of the project was to produce Cognos reports without building a data warehouse.

Our Solution

CSSI worked closely with the Cigna team in the following areas:

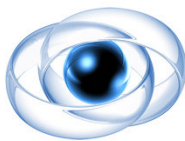
- Defining strategies to extract data
- Data Analysis and Mapping design
- Business logic implementation, if applicable
- Design and develop PowerPlay cubes
- Develop Cognos reports
- Unit Testing
- System Testing
- Go live

Key Challenges:

- Understanding of Complex claims processes
- Redefining the process to suit the new requirements
- Handling large volume of data and manipulating
- Performance tuning

Benefits

- Leveraged client's existing investment in technology
- Reduced TCO
- Access to efficient, effective and actionable data/information
- Self-sufficient work force to create new reports or enhance existing reports



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